

Value Proposition & Impact indicator

Focuses on customer satisfaction and market demand.
Sales revenue, growth rate, customer acquisition costs (Prahalad & Ramaswamy, 2004)

Value Proposition & Impact indicator

Focuses on social, environmental, and cultural outcomes Community engagement, enviromental indicators, stakeholder involvement and satisfaction





REVENUE



Revenue Models

Traditional revenue streams like sales, service fees, and investments.

Revenue Models

Diverse funding streams like grants, donations, and social impact investment (Defourny & Nyssens, 2010)





Stakeholder Engagement

Stakeholder Engagement

